

# Information for tax clients

## Information about the TPB register

To support you to make the right decisions about any tax practitioner, the Tax Practitioners Board (TPB) maintains a public register. You can identify registered BAS agents and tax agents, as well as those who are in your locality. The register also provides important information about higher risk cases, where the TPB has imposed serious sanctions on a tax practitioner.

You can find more information about the register at [tpb.gov.au/help-using-tpb-register](https://tpb.gov.au/help-using-tpb-register)

You can view BeWeiszer's registration information here: [Practitioner details](#)

## How to make a complaint to the TPB

The TPB welcomes all feedback which helps improve services and the regulatory system and provides critical intelligence and data. You can provide information or make a complaint about a tax practitioner to the TPB using a simple online form, [myprofile.tpb.gov.au/complaints](https://myprofile.tpb.gov.au/complaints)

Complaints can also be made about unregistered preparers who are not complying with the law. All complaints and referrals are assessed by the TPB. For more information about the complaints process see [tpb.gov.au/complaints](https://tpb.gov.au/complaints)

## General information about rights, responsibilities and obligations

If you are a tax client of BeWeiszer, we must advise you of our rights, responsibilities and obligations as a tax practitioner, including to you, and the obligations you have to BeWeiszer. These rights, responsibilities and obligations may arise under the tax law or because of the services we provide to you.

For a summary of these rights, responsibilities and obligations see page 1 of this information sheet prepared by the TPB: [Information for clients](#)